Hong Kong Institute of Speech Therapists 香港言語治療師公會



The Hong Kong Institute of Speech Therapists is accredited by the Hong Kong Special Administrative Region Government Department of Health to deal with complaints against its accredited members of speech therapists touching on matters of professional ethics and practices.

Complaints against its registered members are handled by The Hong Kong Institute of Speech Therapists. The steps involved are outlined as below.

Receipt of complaint

Upon receipt of the complaint form, the Secretary will refer it to the Chairperson of the Preliminary Investigation Committee (PIC) for consideration.

Consideration by the PIC Chairperson

Having regard to the information available, the Chairperson will then fix a date for a PIC meeting to consider whether a complaint should be upheld.

Meeting of the PIC

The PIC comprises a Chairperson, two members of the Association and one lay person. At the meeting, the PIC will consider the complaint and any other relevant information which is available, and report to the Council. The report includes the decision of: (a) to dismiss the complaint, (b) suggest an order against the complainee if s/he is found guilty of the offence charged.

Decision of the Council

Upon the Council making a finding of guilt, the complainee may be punished by way of a disciplinary order. The complainee may appeal if s/he is aggrieved by the decision of the Council.

 \downarrow

Notification of results

Depending on the complexity of each case, it will generally take about 6 months before a case can be concluded.

Please refer to "Complaint Handling Procedures" for details

https://hkist.org.hk/conduct-and-discipline/complaints-handling-procedures/

Secretariat, HKIST, Unit 2101, 21/F, Gala Place, 56 Dundas Street, Kowloon Email: info@hkist.org.hk